RogueThink, Inc.
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NASA SEWP VI
Solutions for Enterprise-Wide Procurement
Contract Holder

NASA SEWP VI Ordering Guide

Category C — Mission-Based ITC/AV Service Solutions

Contract Holder	RogueThink, Inc.
Contract Number	80TECH26D0282
Scope Category	Category C — Mission-Based ITC/AV Service Solutions
Period of Performance	November 1, 2026 – October 31, 2036
UEI / CAGE	GD7LBDXKH868 / 7GRA1
Business Size	Small Business; Small Disadvantaged Business; 8(a) Participant
Main Office	7752 Lions Gate Ct, Falls Church, VA 22043
Website	www.roguethink.com

HOW TO REQUEST A QUOTE

RogueThink provides services only under SEWP VI Category C. All quote requests — whether submitted through the SEWP Quote Request Tool (QRT) or sent directly to RogueThink — are received and acknowledged by the contact below.

Function	Name	Telephone	Email
Quote Requests	Candice Starkey	703-431-5266	candice.starkey@roguethink.com

What to include with your request

- Issuing agency, requesting office, and point of contact
- Statement of work, performance work statement, or task description
- Required labor categories, estimated level of effort, and period of performance
- Place of performance and any clearance or citizenship requirements
- Desired contract type (firm-fixed-price, time-and-materials, or labor-hour) and any set-aside designation
- Quote due date and any agency-specific format requirements

Using the SEWP Quote Request Tool

Agencies may issue a Request for Quote through the SEWP QRT at www.sewp.nasa.gov. The QRT automatically includes Contract Holders within a selected Group or based on a suggested source, and provides the fair-opportunity documentation that the ordering Contracting Officer is required to retain.

ORDERING PROCESS

The internal ordering process of each agency varies. The process and forms for Purchase Requests (PRs) and Delivery Orders (DOs) issued against a SEWP contract are defined by the issuing agency, not by the NASA SEWP Program Management Office (PMO).

- An end user identifies a requirement and generates a Purchase Request.
- The PR, with funding information, is sent to that agency's procurement office, which issues the Delivery Order. Any valid Federal agency DO form may be used.
- The SEWP PMO does not issue Delivery Orders. The PMO reviews, processes, and tracks issued DOs and forwards them to the Contract Holder.
- Modifications to any order must also route through the SEWP PMO.

It is the issuing agency's Contracting Officer's responsibility to be aware of agency-specific policies regarding orders placed through Government-Wide Acquisition Contracts. There are no requirements under the SEWP contracts for issuing agencies to use intermediary procurement offices, except as directed by their own internal policies.

Fair Opportunity

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 issued under multiple-award contracts. The method of obtaining fair opportunity is at the discretion of the ordering Contracting Officer, who must document the rationale for placement and price of each order. Use of the SEWP Quote Request Tool is the recommended method of supporting that documentation.

POST-DELIVERY SUPPORT

RogueThink's SEWP VI contract is a services contract. RogueThink does not resell, distribute, or deliver hardware or software products under this contract, so manufacturer warranty, extended warranty, and product installation provisions do not apply. The following describes how RogueThink handles acceptance, performance issues, and ongoing support for delivered services.

Function	Name	Telephone	Email
Technical and Post-Delivery Support	Candice Starkey	703-431-5266	candice.starkey@roguethink.com

Service commencement

Following receipt of a Delivery Order, RogueThink confirms receipt with the ordering Contracting Officer and COR, and coordinates start dates, onboarding, workspace or system access, and any clearance verification

required for the place of performance. RogueThink maintains a Top Secret facility clearance on a non-possessing basis; all classified work is performed at Government or prime contractor sites.

Service acceptance and performance remedies

Deliverables are inspected and accepted in accordance with the inspection and acceptance terms of the individual Delivery Order. Where a deliverable or service does not conform to the requirements of the order, RogueThink will re-perform or correct the nonconforming work at no additional cost to the Government, within a schedule agreed with the COR. RogueThink operates an ISO 9001:2015-certified quality management system, and corrective actions arising from a nonconformance are tracked to closure under that system.

Ongoing technical support

Support for services delivered under an order is provided by the assigned project team during the hours and service levels established in that order. Requests outside an active order's scope, or questions about extending or modifying support, should be directed to the contact above.

Transition and closeout

At the conclusion of an order, RogueThink provides the documentation, data, and knowledge transfer required by the order and supports transition to the Government or a follow-on provider as directed by the Contracting Officer.

TROUBLESHOOTING A PROBLEM ORDER

If an order is delayed, incorrectly reflected in SEWP systems, or otherwise not proceeding as expected, contact RogueThink directly. Do not wait for a scheduled status report.

Function	Name	Telephone	Email
Order Issues and Escalation	Candice Starkey	703-431-5266	candice.starkey@roguethink.com

Where the issue involves order processing, SEWP systems, or the contract itself, RogueThink coordinates directly with the SEWP Program Management Office and keeps the ordering office informed.

Program management contacts

The following individuals are designated to the SEWP PMO as RogueThink's Program Manager and Deputy Program Manager for Contract 80TECH26D0282.

Function	Name	Telephone	Email
Program Manager	Candice Starkey	703-431-5266	candice.starkey@roguethink.com
Deputy Program Manager	Jojo John	610-209-0465	jojo.john@roguethink.com

ABOUT ROGUETHINK, INC.

RogueThink, Inc. is a small, 8(a)-certified Small Disadvantaged Business headquartered in Falls Church, Virginia, delivering mission-focused information technology services to Federal agencies. RogueThink performs software development, cloud and cybersecurity engineering, data analytics, network and database services, IT operations support, digital multimedia, and related technical training.

Services under SEWP VI are performed directly by RogueThink personnel. RogueThink does not act as a reseller or distributor of hardware or software under this contract. The company maintains an ISO 9001:2015-certified quality management system and holds a Top Secret facility clearance on a non-possessing basis.

Website: www.roguethink.com

SEWP VI Category C service areas

Category C comprises the following service areas, as defined by the SEWP VI contract:

- Innovation Services
- Information and Data Analytics Services
- Application Services / Software Development
- Cybersecurity Services
- Cloud Services
- Digital Multimedia and Technical Communications Services
- IT Operations and Maintenance / Help Desk / Call Center Support
- Network Services
- Database Services
- In-Scope Training

NAICS codes

RogueThink is a Small Business and 8(a) Participant under each of the following NAICS codes within Category C.

NAICS	Description
518210	Computing Infrastructure Providers, Data Processing, Web Hosting, and Related Services
519290	Web Search Portals and All Other Information Services
541430	Graphic Design Services
541511	Custom Computer Programming Services
541512	Computer Systems Design Services
541513	Computer Facilities Management Services
541519	Other Computer Related Services

NAICS	Description
541611	Administrative Management and General Management Consulting Services
541990	All Other Professional, Scientific, and Technical Services
611420	Computer Training

ABOUT NASA SEWP VI

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced “soup,” provides Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services to all Federal agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the Federal acquisition space. The program is self-funded through a usage fee and supports more than 50,000 orders a year.

SEWP VI is composed of three scope categories:

- Category A — ITC/AV Solutions
- Category B — Enterprise-Wide ITC/AV Service Solutions
- Category C — Mission-Based ITC/AV Service Solutions

RogueThink, Inc. holds a Category C contract. To confirm whether a requirement falls within SEWP VI scope, agencies may send an overview or bill of materials to help@sewp.nasa.gov for review.

SEWP Program Management Office

SEWP Helpline	help@sewp.nasa.gov	(301) 286-1478
PMO Hours	Monday – Friday, 7:30 AM – 6:00 PM Eastern
Website	www.sewp.nasa.gov

This ordering guide is maintained in accordance with SEWP VI Attachment A, Section A.6. Updated versions are published no later than 10 business days following each contract modification.